

Digital Banking



We provide you with the service hours to make inquiries or transactions through Monex Digital Banking.

Account Inquiries

- **Balances**
M-F 24 hours
- **Activity, deposits, account statements**
24/7

Payments

- **Taxes**
M-F 8:00 am – 7:00 pm
- **CIE**
M-F 9:00 am – 5:30 pm

Transfers

- **Domestic**
 - Same bank** 24 hrs. (own and other accounts)
 - SPEI** 24/7 Amounts up to 1,500 UDIS
M-F 6:00 am – 5:30 pm for amounts above MXN 8,000
 - SPID** M-F 8:30 am – 4:59 pm
- **International**
 - USD and other currencies** M-F 6:00 am – 2:30 pm
 - Euros and pounds sterling** same day basis before 9:00 am; for other currencies next day basis

Electronic Platforms

- **Foreign Currency Trading**
 - M-F 7:30 am – 4:00 pm
 - Intraday bids 7:30 am – 3:00 pm
- **Monex Ultra II**
 - Opens Sunday 4:00 pm – Closes Friday 4:00 pm
 - Partial closes:
 - M-F 4:00 pm – 4:15 pm change of business day
 - M-Thurs 5:30 pm to 6:00 pm Banxico Regulatory Reports
- **Forwards**
 - M – F 8:00 am to 3:00 pm

All hours are Mexico City time

Should you have any questions or comments,
please contact your Monex Executive

CD Investments

- **Pesos**
 - M – F 7:00 am – 3:00 pm
- **Dólares***
 - M – F 7:00 am – 2:00 pm

* Available only for business

You can also find this information by clicking on [the following link](#)

MONEX

Stay agile

monex.com.mx

