

IMPORTANT NOTICE**Dear Client,**

Please be advised that in accordance with current CNBV regulations, starting January 1st , 2019, **Banco Monex** will assume the risks and amounts of claims filed by Clients related to identity theft involving the signing of contracts to carry out deposit, credit or service transactions, or the cashing of checks or other means of payment, by parties claiming to be the client in question, provided that:

- **Banco Monex** files do not contain client identification information and documents that may have been incorporated into the file in keeping with applicable laws; or
- that said information or documents incorporated are inconsistent with those presented by the Client filing the claim, indicating that the transactions have been performed by someone else.

To file such a claim, you will need to present your official identification and Unified Population Registry Code (CURP).

If the claim is accepted, **Banco Monex** will credit the respective amount to your accounts and make the necessary inquiries with credit research bureaus, and/or cancel the bank account or credit in question. The foregoing is not withstanding any other legal action the parties may take.

**Should you have any questions or comments,
please contact your Monex Account Executive for more information.**

AGILITY TO PUTTING YOUR MONEY TO WORK
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