

## Dear Client,

To enhance the security of your banking transactions and also as per the by banking regulations, beginning on March 19th we will be conducting biometric inspections in our branches to verify the authenticity of your identification directly online with the INE, as well as taking a print from your index finger, in all cashier's window transactions or courier services.

If you do not have a Mexican voter registration card from the INE, you must provide two of the following:

- Foreign voter ID
- · Driver's license
- Passport
- · Professional certificate
- FM2 or FM3 residency permit

Please note that Monex does not store this information, and we assure all our users and clients that we have the technological tools necessary to protect your data.

Should you have any questions or comments, please contact your Monex Executive.



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