



Take care of your data

We would like to remind you that a **fake website** could appear to be legitimate and is created to **deceive people**.

Enclosed please find a few recommendations:

1. **Do not search for the word "Monex"** using web browsers (Google, Bing or Yahoo). Instead, go to our official URL by **typing into your search window** the following:
 - <https://www.monex.com.mx/portal>
 - <https://bancadigital.monex.com.mx/PortalServicios/serviciosonlinea/view/template/ServiciosEnLinea.jsp?language=ES>
2. Be aware of **calls** that ask you for **confidential** data to access your **online banking account**. **Do not provide** the caller with any information. Monex will not ask you to update any data or verify contact information via telephone.
3. Before you get online banking verification, **delete** all your cookies and browsing history.
4. Once you've entered your username and password, **check** that the home page includes a **welcome message** followed by your **first name**.
5. Keep your antivirus software **up to date** and regularly scan your equipment for viruses.
6. Monex will never ask you to synchronize your user, token or password in your digital or mobile banking to confirm updates or certificate validations.

Monex is committed to your security. Should you have any questions or comments, please contact your Monex Executive.

MONEX

Stay agile

monex.com.mx

