



Dear client,

We want to provide you with some **recommendations to prevent and mitigate fraud risks:**



Make sure you **go directly** to the Monex website www.monex.com.mx and do not use a search engine to find it on the Internet.



Avoid connecting through **public Wi-Fi networks.**



Do not provide any confidential information related to your account or the token's dynamic key to third parties or in website forms.



Make sure that your computer or mobile device is **protected by keeping up to date your anti-virus and anti-malware system.**



Avoid opening links, websites or hyperlinks in suspicious emails or communications from unknown senders.



Change passwords on a regular basis using a combination of letters and numbers that is easy to remember, but hard to guess.



Monex will never contact you para **solicitar datos confidenciales** to ask for sensitive data (password, token code or personal data).

At Monex, we are committed to your safety. If you have questions or comments, please contact your Monex Executive.

MONEX

Stay agile

